



01Broker respects your privacy and is committed to protecting and respecting your personal data. This privacy policy aims to give you information on how we collect and process any personal data, i.e., information about a Client (as defined below) who is a natural person, on the basis of which that Client can be identified (hereinafter referred to as “data”), in accordance with applicable data protection legislation and best practices. We strive to create the most secure infrastructure of any broker in the world. In this privacy policy, we explain why you can trust us with your data and rest assured that your data is safe.

It is important that you read this privacy policy together with any other privacy policies we may provide on specific occasions when we are collecting or processing your data so that you are fully aware of how and why we are using your data. In this Privacy Policy, unless the context otherwise requires, expressions defined herein shall have the meaning ascribed to them in the Terms & Conditions.

Please note that this Privacy Policy is addressed to Clients and potential customers. If you are an 01Broker employee, a contractor to 01Broker, or a third-party service provider, your personal information will be used in connection with your employment contract, your contractual relationship, or in accordance with our separate policies, which are available by contacting us at the contact details listed in

the section “OUR CONTACT DETAILS” below.

If you are participating in our affiliate program and /or introducing broker program, we will process the data provided under our agreement

with you to exercise our rights and perform our obligations under or in connection with the relevant agreement. The term “Client” in this Privacy Policy shall be read to include the term “Affiliate” and/or “Introducing Broker” (as applicable).

1. WHO WE ARE 01Broker is a global brand, operated by 01Broker, a

company registered in Saint Lucia with its registered address at Rodney Bay, Marina Office Complex, Castries, Saint Lucia, and/or its affiliated and/or related entities (hereinafter “We” or “Company” or “01Broker”). We are the controller and responsible for the data of the Client disclosed to us in order to register for a Trading Account, Demo Account, and/or to make use of any other services offered by us through the website (01broker.com, hereinafter “Website”). The term “Website” includes both desktop and mobile versions.

This Privacy Policy is issued on behalf of 01Broker, the company responsible for collecting and/or processing your data when you use the Trading Platform through the Website, either for a Trading Account or a Demo Account (or their mobile/desktop versions) (hereinafter referred to as the “Services”).

We take measures to implement advanced data protection policies and procedures and to update them from time to time for the purpose of safeguarding the Client’s data and account. Your data is protected by the legal, administrative, and technical measures we take to ensure privacy, integrity, and accessibility. To prevent security incidents involving your data, we use a mixed organizational and technical

approach based on the results of an annual risk assessment.

2. DATA USAGE We may collect, use, store, and transfer different kinds

of data about you which we have grouped together as follows:

- Identity Data: Includes first name, last name, date of birth, gender, passport, ID, driver's license, and a photo copy.
- Contact Data: Includes billing address, email address, and telephone numbers.
- Financial Data: Includes bank account, payment card details, and tax identification numbers.
- Transaction Data: Includes transaction details, payments, withdrawals, exchanges, trading history, profit, balance, deposit and withdrawal amounts, and methods.
- Technical Data: Includes IP address, browser type, operating system, time zone, and cookies stored on your device.
- Profile Data: Includes your account details, username, password, preferences, and feedback.
- Usage Data: Includes information about how you use the Website, products, and services.
- Marketing and Communication Data: Includes your preferences in receiving marketing from us.
- Special Categories of Data: Includes details about religious belief, annual income, biometric data, and/or criminal convictions.
- Conformity Data: Includes education, employment status, and trading experience.
- Banking Data: Includes payment wallet and/or bank card details.
- KYC Data: Includes copies of utility bills, identity cards, passports, and/or driver's licenses.
- Economic Profile Data: Includes occupation, purpose of investment, income, wealth, and source of funds.
- Location Data: Includes actual location details when using the Website.
- Audio Data: Includes voice recordings of calls with us.

3. HOW IS YOUR PERSONAL DATA COLLECTED We use different methods to

collect data from and about you, including through:

- Direct Interactions: You provide us with your identity, contact, and financial data through online forms or correspondence.
- Automated Technologies: When using our Services, your device automatically transmits its technical characteristics (e.g., IP, browser, OS).

4. PURPOSE FOR WHICH WE WILL USE YOUR DATA We process your data for

various purposes, including to:

5. Register you as a Client.
6. Notify you about changes to our terms or privacy policy.
7. Perform scoring processing and secure authentication.
8. Process and deliver your transactions (Deposits, Trades, Withdrawals).
9. Administer and protect our business and Website.
10. Deliver relevant Website content and advertisements.

We may process your data for more than one lawful ground, depending on the specific purpose for which we are using it.

5. OPTING OUT If you do not want to receive marketing newsletters or

have your data transmitted to third parties for marketing purposes, you can configure your preferences by:

- Opening an account, • Receiving advertising content, or • Logging into

“My Account” > “Personal Details” > “Notification Settings.”

6. DISCLOSURE OF DATA We may share your data with third parties,

including service providers, affiliate entities, and state authorities when legally required. We take reasonable steps to ensure that third -party service providers do not use your personal data for their own purposes and only process your data for specific purposes under our instructions.

7. DATA RETENTION We store your data for as long as reasonably

necessary to fulfill the purposes for which it was collected, including legal, tax, or reporting requirements. Typically, personal data is retained for 7 years from the date of service termination.

8. YOUR RIGHTS You have the right to:

9. Access your data.
10. Request correction of inaccurate data.
11. Request erasure of data.
12. Restrict processing of your data.
13. Request transfer of your data to another party.
14. Withdraw consent for the use of your data (e.g., marketing).

To exercise any of these rights, please contact us using the details below.

9. DATA SECURITY We have implemented appropriate security measures to

protect your data from accidental loss, unauthorized access, or disclosure. These include encryption technologies and a secure infrastructure. Only a uthorized personnel on a “need -to-know” basis have access to your data.

10. OUR CONTACT DETAILS For any questions regarding this Privacy Policy

or to exercise your rights, please contact our Data Protection

Officer (DPO) at:

Address: Rodney B ay, Marina Office Complex, Castries, Saint Lucia

Website: www.01broker.com

11. CHANGES TO THIS PRIVACY POLICY This Privacy Policy was last updated

on October 16, 2023. We reserve the right to modify or update this policy to ensure that the informa tion provided herein remains relevant.